



## Blame the Consumer

Last March, Performance Systems **International (PSI)** and Continental Cable Vision announced Internet access **deliv-**ered over the TV cable system. Would-be customers in **Cam-**bridge, Massachusetts, were promised data rates of 500 Kbits per second for US\$125 a month. More than a year has passed, and the service has yet to get off the ground. One problem, says Jeffrey Shapard, **PSI's** cable product manager, is Continental's television cable. "Some segments are cleaner than other segments. When we run data communications over **it, we** have to tune. We have **the** individual service in beta."

Meanwhile, **Cam-**bridge **residents** will **have to keep waiting.** For how long? Nobody's **sure.** "We stopped saying dates. Every **time** we say a date, we get **burned.\***

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