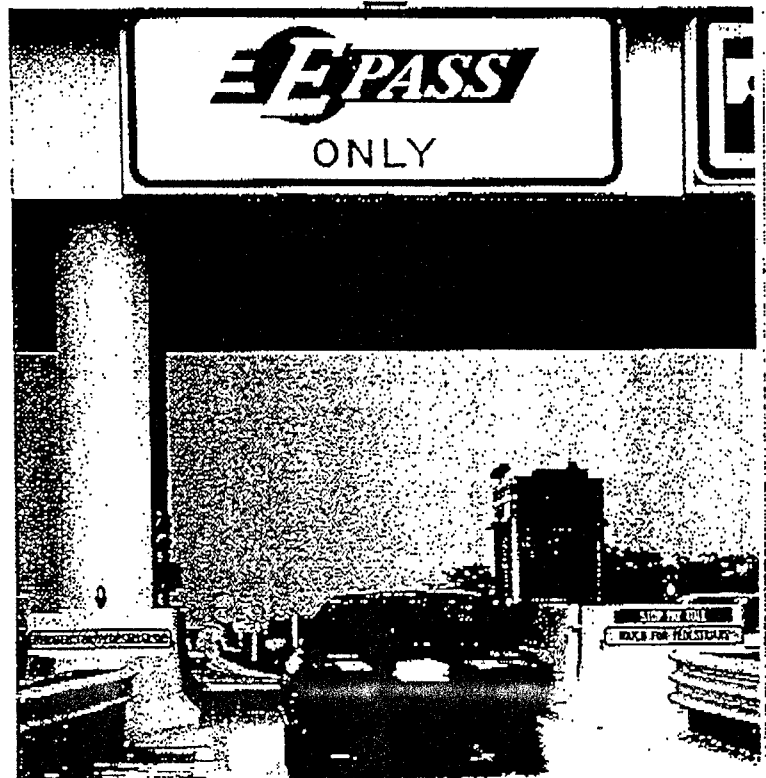


E-PASS Service Center
762 South Goldenrod Road
Orlando, FL 32822

Local phone (407) 82-EPASS
1-800-35-EPASS



The image shows a toll plaza with a large overhead sign that reads 'E-PASS ONLY'. A car is driving through the toll lane. In the background, there are other signs and structures.

**The Fastest,
Most
Convenient
Way To Get
There!**
Central Florida's
Express Toll Collection System



ORLANDO-ORANGE COUNTY

"E-PASS Is A Service Of The Orlando-Orange County Expressway Authority"

Central Florida's Express Toll Collection System

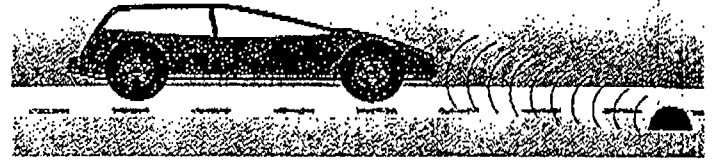
The Orlando-Orange County Expressway Authority's **E-PASS** express electronic toll collection system makes getting where



you're going as easy as starting your vehicle. Never again will you have to worry about exact change or having to open your window during inclement weather.

Traveling through a toll lane will be faster and easier than ever.

By placing a small electronic transponder on your vehicle's front license plate space or bumper, you can pass through toll lanes at plazas and on/off ramps on the East-West Expressway, the Central Florida GreeneWay in Orange County, and certain plazas on the Bee Line Expressway.

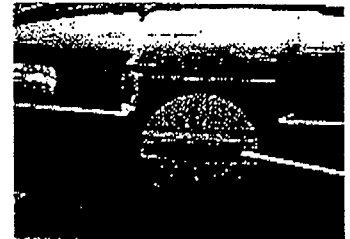


The Fastest, Most Conv

How can I get my E-PASS?

Individual vehicle owners can simply fill out the enclosed **E-PASS** application form and mail it to the **E-PASS** Service Center. Within two weeks you will receive your brand new **E-PASS** transponder in the mail, along with an easy mounting kit and complete instructions. Or, stop by the **E-PASS** Service Center and take care of everything in one simple visit. Then, you'll be traveling in the **E-PASS** lane!

Fleet or commercial users can also take full advantage of **E-PASS**. Call or stop in at the **E-PASS** Service Center for complete information and assistance.



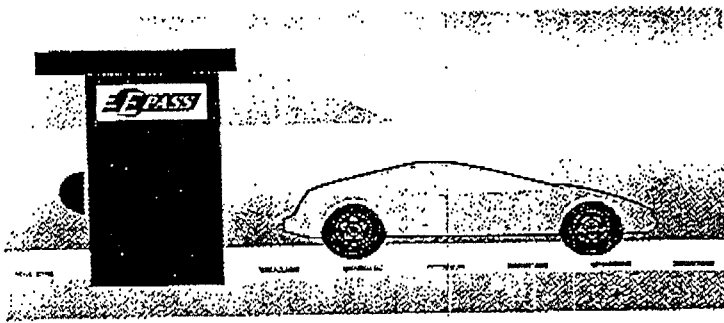
How does E-PASS work?

As you approach the clearly marked **E-PASS** lanes at Expressway and GreeneWay toll plazas and on/off ramps, the transponder on your vehicle makes electronic contact with a receiver in the lane. Immediately, the amount of the toll is subtracted from your prepaid **E-PASS** account. The light turns green, the gate opens, and you pass through without having to stop.



How do I know which lane to use?

All toll lanes are equipped for E-PASS, but some are exclusively designated as "**E-PASS Only**" lanes. Look for clearly marked signage as you approach each toll plaza or on/off ramp.



nient Way to Get There!

How do I install my transponder?

You can easily install your **E-PASS** transponder yourself by following simple instructions and using a screwdriver or two-sided tape. Simply attach the transponder to your front license plate space by using the screws contained in your **E-PASS** package. To install your transponder onto your bumper, use the two-sided tape contained in your package. If you wish, the installation technician at the **E-PASS** Service Center will be happy to mount your transponder at no charge.



For custom, "out of sight" installation, simply contact the **E-PASS** authorized installer nearest you for an appointment. A listing of authorized installation locations will be provided when you apply for your **E-PASS**. Custom installation is at your expense.

How do I maintain a balance in my E-PASS account?

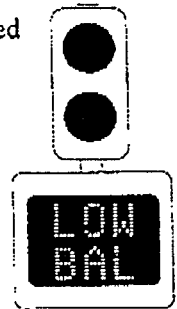
You can make sure you always have sufficient funds in your **E-PASS** account by using a system of direct debit to your Mastercard, Visa, or Discover card. And, the \$30.00 security deposit will be waived for **E-PASS** subscribers who use a credit card. If you prefer, you can replenish your account by check through the mail, or you can always stop in at the **E-PASS** Service Center. See chart for deposit and replenishment information.

Per Transponder:

	Deposit	Start Balance	Minimum Balance	Amount of Replenishment
Credit Card	Waived	\$50	\$10	\$40
Check	\$30	\$50	\$15	\$40

What happens if I run out of money in my account?

When your account balance drops below the minimum, you'll be informed via a message display in the toll lane as you pass. If you pay by credit card, your account will automatically be replenished. Otherwise, when you see the "low balance" message, mail your check or come in to the **E-PASS** Service Center and make a deposit to your account. Should your account balance reach \$0, your **E-PASS** transponder will be de-activated and you will see a red light in the lane until payment is received. In this event, you should pay your toll in cash by using the cash lanes at the toll plazas. **E-PASS** toll deposits will *not* be accepted at the plazas.



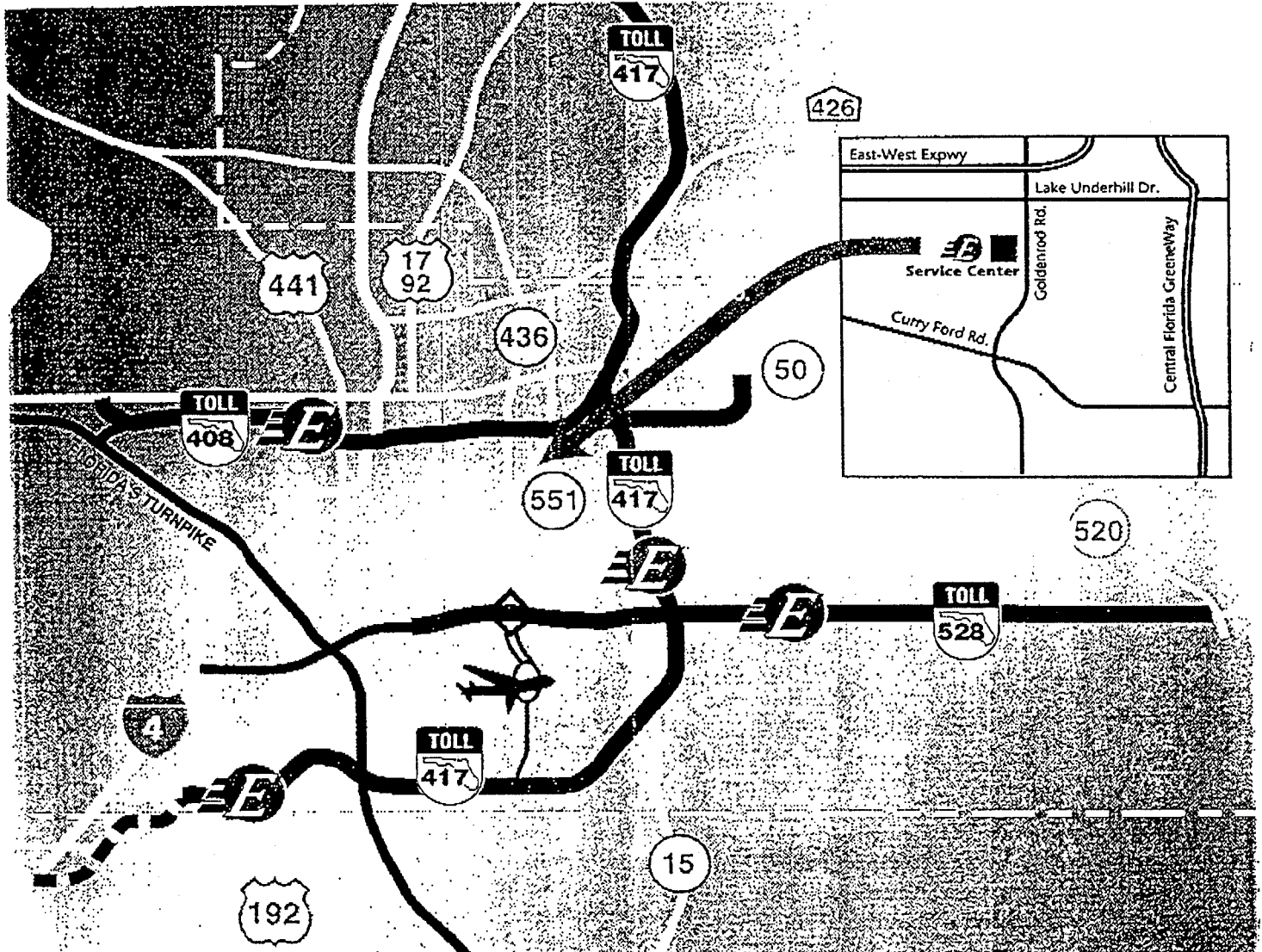
Can I get receipts or some other record of usage?

Yes. All **E-PASS** subscribers will receive a monthly statement listing each toll transaction for the first three months of usage at no charge. To receive activity reports on an ongoing basis for a nominal monthly charge, please circle "Yes" by the "Send Monthly Statement" question on the application, or call the **E-PASS** Service Center.

What happens if I lose my E-PASS transponder or if it's stolen?

As with any lost or stolen credit card, notify the **E-PASS** Service Center immediately and your **E-PASS** balance will be protected. You'll be issued a new **E-PASS** transponder and your account balance will be transferred. Your deposit for the lost transponder will be retained by the **E-PASS** Service Center, and a new deposit will be required for the replacement.

Unauthorized use of a transponder will result in a photo image taken of the offending vehicle's license plate and referral to the appropriate enforcement agency for prosecution.



ORLANDO-ORANGE COUNTY

The Orlando-Orange County Expressway Authority operates and maintains 79 miles of limited access toll highways in Orange County. These roadways include the East-West Expressway, Bee Line Expressway, and the Central Florida GreeneWay.

Created in 1963 by the Florida Legislature, the Authority has worked to build an expressway system that meets the evolving transportation needs of Orange County. The Authority is made up of a five-member board which includes three members appointed by the Governor, one member who is the Chairman of the Orange County Commission and another who is the District Five Secretary for the Florida Department of Transportation.



APPLICATION*

*Acceptance Of E-PASS User Agreement

Upon placement of signature on this Application, the applicant agrees to the terms and conditions set forth in the E-PASS User Agreement as amended. A copy of the E-PASS User Agreement will be provided to the customer upon delivery of the E-PASS transponder(s) and are immediately available at the E-PASS Service Center, 762 South Goldenrod Road, Orlando, FL 32822. Upon first use of the E-PASS transponder, the applicant acknowledges that he/she has received the E-PASS User Agreement and will comply with all terms and conditions within.

Name _____
 Last First MI
 Address _____
 Number Street Apt. #
 City State Zip
 Driver's License # _____ Corporation EIN # _____
 Home Phone # (____) _____ Work Phone # (____) _____ Ext # _____
 Send Monthly Statement? YES NO Circle One

Account Information

Method of payment Check _____
 Credit Card _____ () Mastercard () Visa () Discover
 Account # _____ Expiration Date _____
 Replenish Account Automatically () Yes () No
 Number of E-PASS transponders requested _____
 See worksheet.
 Initial Toll Deposit \$ _____ Transponder Deposit \$ _____ at \$30 per Transponder
 Signature _____ Date ____/____/____

Vehicle Information

Vehicle #1

License Tag # _____
 Make _____
 Model _____

State _____
 Year 19____
 Color _____

Vehicle #2

License Tag # _____
 Make _____
 Model _____

State _____
 Year 19____
 Color _____

Enclose separate sheet for additional vehicles.

Worksheet

Number
 of vehicles under
 this account:

\$50.00 toll deposit
 X # of vehicles:

\$50 X
 = \$_____

Paying by check,
 \$30.00 transponder
 deposit X # of
 vehicles:

\$30 X
 = \$_____

or Paying by credit
 card - transponder
 deposit waived.

Add lines above for
 total amount due
 \$_____

PLACE
STAMP
HERE

E-PASS Service Center
P O Box 720218
Orlando FL 32872



Service Center
762 South Goldenrod Road
Orlando FL 32822